## Terms and conditions of Indicreates

I accept the payment up front, before I start work on the commission. You can either pay via SEPA bank transfer, or via PayPal.

#### Refunds:

As commissions are custom created artwork, **I do not offer any refunds** after Stage 2. of my commission workflow.

However: You can get a partial 50% refund in the early stage (Stage 1 or 2).

For this view my commission workflow pdf.

In case you are unhappy with my work when I am nearly finished, I will not give you a refund since there were plenty of stages/revisions previously where necessary changes could have been made.

#### Timeframe:

Usually, a Commission will be finished within 1-2 months max. depending on the complexity.

### License:

When commissioning me, you are purchasing a license to use my artwork under my conditions for non-commercial purposes. This means you are not allowed to sell, use it as merch, promotion, marketing, or any other commercial activity. I reserve all rights to revoke your license.

You can however: print it for yourself, use it as profile picture and banner if you like. So, any personal use is alright with me.

I reserve all rights to the image and can sell it as prints, post them and use them however I like.

If you want to use the commissioned artwork for commercial purposes like book covers or print, please let me know and I can offer you different terms.

The high-resolution file will be sent to you when the Illustration is done to safe data. I can also send it earlier if you want to have a close look.

# BY AGREEING/PAYING THE INVOICE YOU ACKNOWLEDGE AND ACCEPT ALL THAT HAS BEEN INFORMED TO YOU HERE.